Policies and procedures.



If anyone in your family has shown signs of illness within the past 24 hours, including fever, vomiting, diarrhea, or positive test for illnesses such as influenza, Covid, or strep throat, please notify us so we can reschedule your visit or use a phone or video call.



Help minimize distractions by kindly considering putting pets in another room and adjusting electronics. Pets and technologies may play an important role in your child's life, so we want to include them in a positive, supporting, and timely matter.



In the case of inclement weather that impacts our ability to drive, we will offer a visit by phone or video call, or the opportunity to reschedule.



Please leave outdoor lights on after dark and prepare a safe entrance to your home during snowy and icy conditions.



We are legally required to report any suspected child abuse or neglect. Our primary goal is to support the family and ensure the child's safety. Reporting can be a way to access necessary services and we will always try to communicate openly about any concerns we may have.